

GST Report Tool - Privacy Policy

Last updated: 30 July 2026

1. Overview

This Privacy Policy explains what information GST Report Tool ("we", "us") processes when you use our Service, and how we handle it. We built this Service to do one narrow job - fetch and format your GST return data - and we have deliberately kept what we collect and retain to the minimum needed to do that.

2. What We Do Not Do

- We do not hoard, warehouse, or permanently store your personal information.
- We do not collect, retain, or build any database of your GST sales data, purchase data, or any other data associated with your GSTIN beyond what is strictly necessary to generate the specific report you requested.
- We do not sell, rent, or share your GSTIN, GST data, or any information you provide with any third party for marketing, analytics, or any purpose unrelated to delivering your report.
- We do not use tracking cookies, advertising pixels, or third-party analytics scripts on this site.

3. What We Do Collect, and Why

To provide the Service, we necessarily process the following, only for as long as needed to complete your order:

- GSTIN and GST portal username - used only to request an OTP from, and authenticate with, the GST Suvidha Provider (GSP) API on your behalf. We do not store your GST portal password (GSTN's OTP flow never requires it).
- The OTP-based session/access token issued by the GSP after successful authentication - used only to fetch your return data for the financial year and report type you selected, and discarded when your report's access window expires.
- The GST return data itself (GSTR-1/2B/3B figures) - used only to build the Excel report you ordered, and deleted, along with the report file, when the 5-hour access window expires.
- Order metadata (report type, financial year, filing frequency, payment status/ID) - retained only for as long as needed to process your order and support any payment or delivery issue.
- Payment details - we never see or store your card, UPI, or bank details directly; payments are processed by Razorpay, and we only retain the payment/order reference IDs needed to confirm your payment.

4. Legal Basis for Processing (DPDP Act, 2023)

Data fetched through the Service is processed strictly on your explicit instructions and consent, provided when you initiate the OTP authentication process for a specific GSTIN and report request. We process this data only to the extent necessary to perform the Service you have requested, consistent with the Digital Personal Data Protection Act, 2023. We do not sell, rent, or retain your business tax data beyond the processing window required to generate and serve your download.

5. Sharing With Third Parties

The only parties your data passes through are the ones technically necessary to deliver the Service:

- Sandbox.co.in (our GST Suvidha Provider) - to authenticate you with GSTN and fetch your return data.
- Razorpay - to process your payment.

Neither of these parties receives your data for any purpose beyond performing their specific function for your order, and we do not share your data with anyone else.

6. Data Retention and Deletion

Your generated report file, and the GST data used to build it, are automatically deleted from our systems once the report's access window (currently 5 hours from generation) expires - whether or not you have downloaded it. We do not keep long-term archives of your GST data.

7. Your Responsibility

Because OTP authentication happens directly between you and GSTN (via the GSP), you are responsible for the accuracy of the GSTIN and portal username you provide, and for keeping your own OTPs and devices secure.

8. Changes to This Policy

We may update this Privacy Policy from time to time. The "Last updated" date above reflects the most recent revision.

9. Contact

For questions about this Privacy Policy or your data, contact us at clairconsequence@gmail.com.