

GST Report Tool - Terms and Conditions

Last updated: 30 July 2026

1. About This Service

GST Report Tool ("we", "us", "the Service") is an independent, privately operated tool that helps GST-registered businesses download formatted GSTR-1, GSTR-2B, and GSTR-3B reports for a financial year. We are not affiliated with, endorsed by, or connected to the Goods and Services Tax Network (GSTN), the Central Board of Indirect Taxes and Customs (CBIC), or any Government of India department or agency.

2. Nature of the Service - We Are Only an Intermediary

The Service acts solely as a technical intermediary. When you use the Service, we call third-party GST Suvidha Provider (GSP) APIs (currently [Sandbox.co.in](https://sandbox.co.in)) on your instruction, using the GSTIN, GST portal username, and one-time password (OTP) you provide, to retrieve return data that GSTN itself holds. We do not generate, verify, audit, or certify this data - we only format what the GSP API returns into a spreadsheet.

Because we depend entirely on GSTN's data (via the GSP) and on the GSP's own API being available, accurate, and functioning correctly, we cannot and do not guarantee that the data fetched is complete, accurate, up to date, or free of errors.

We do not store your GST portal passwords or OTPs. One-Time Passwords (OTPs) and session tokens are transmitted securely in real-time solely to establish temporary access via our GSP provider to fetch the requested return data, after which the session is terminated.

The Service operates as an intermediary under Section 79 of the Information Technology Act, 2000. We do not initiate the transmission, select the receiver of the transmission, or select or modify the information contained in the transmission.

3. Disclaimer of Liability

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF THE SERVICE IS ENTIRELY AT YOUR OWN RISK. To the maximum extent permitted by applicable law:

- the Service, and all data made available through it, is provided "AS IS" and "AS AVAILABLE," without warranty of any kind, express or implied, including without limitation warranties of accuracy, completeness, merchantability, fitness for a particular purpose, or non-infringement;
- we shall not be liable for any loss, damage, penalty, interest, notice, or other consequence - whether direct, indirect, incidental, special, consequential, or exemplary - arising from or relating to your use of the Service, any report generated, any decision made or filing done in reliance on it, or any unavailability, delay, error, or inaccuracy of the underlying GSTN/GSP data;
- this exclusion applies regardless of the legal theory of liability (contract, tort, negligence, strict liability, or otherwise) and even if we have been advised of the possibility of such loss or damage.

You are solely responsible for independently verifying any data obtained through the Service - for example, by cross-checking against the official GST portal (www.gst.gov.in) - before relying on it for any compliance, filing, financial, or business decision. Users are strongly advised to exercise caution and not treat reports from this Service as a substitute for the official GST portal or professional advice.

4. Not Tax or Professional Advice

Nothing on this Service constitutes legal, tax, accounting, or professional advice. The Service does not replace the judgment of a qualified Chartered Accountant, tax practitioner, or legal advisor. You should consult one before making any filing or compliance decision.

5. Your Responsibilities and Authorization

By using the Service, you represent and warrant that:

- you are the GSTIN holder, or are authorized by the GSTIN holder, to access the GST return data requested;
- you will only request OTPs and retrieve data using credentials and GSTINs you are legally entitled to use;
- you will not use the Service for any unlawful purpose, including unauthorized access to another party's GST data.

You agree to indemnify and hold us harmless against any claim, loss, or liability arising from your breach of this section or from unauthorized or unlawful use of the Service.

6. Fees and Refunds

Fees charged are solely for the technical service of fetching and formatting data, and are due at the time of payment. If the Service fails to generate a report you have paid for due to a fault on our end - for example, an error in our system rather than an issue with the information you provided - you will receive an automatic refund for that order.

No refunds will be issued for failures resulting from user-side errors (such as entering an expired or invalid OTP, or exceeding GSTN authentication attempt limits) or from temporary throttling or downtime imposed directly by the official GSTN portal, including during peak filing windows. We are not responsible for, and no refund is owed for, failures, delays, or inaccuracies caused by GSTN, the GST Suvidha Provider, the payment gateway, or your own input errors (for example, an incorrect GSTIN or filing frequency).

7. Data and Report Availability

Generated reports remain available for download for a limited window after generation (currently 5 hours), after which the report file and the underlying GST session data are deleted from our systems. We are not responsible for reports that expire before you download them.

8. Third-Party Services

The Service relies on third-party providers - currently Sandbox.co.in for GST data retrieval and Razorpay for payment processing. Your use of those providers' services is additionally subject to their own respective terms and privacy policies. We are not responsible for the acts, omissions, availability, or security of these third parties.

9. Limitation of Liability Cap

Without prejudice to Section 3, if we are found liable to you for any reason notwithstanding the disclaimers above, our total aggregate liability to you shall not exceed the amount you actually paid to us for the specific order giving rise to the claim.

10. Changes to These Terms

We may update these Terms at any time. Continued use of the Service after changes are posted

constitutes acceptance of the revised Terms.

11. Governing Law and Jurisdiction

These Terms are governed by the laws of India. Courts at Bengaluru, Karnataka, India shall have exclusive jurisdiction over any dispute arising out of or in connection with these Terms.

12. Contact

For questions about these Terms, contact us at clairconsequence@gmail.com.